

How we collect, use and protect your information.

Last updated: July 01, 2026

This Privacy Policy explains how fractionalchro.co.in ("we", "our", "us", or "the Platform") collects, uses, stores, discloses, and protects your personal information when you visit our website or use our Platform.

fractionalchro.co.in Platform is owned and operated by Talent Works LLP (the "Operator"). For any privacy enquiry, you may contact us at support@fractionalchro.co.in.

1. Information we collect

a. Information you provide

- Contact details such as name, work email, and phone number, designation and business name.
- Information you submit through forms, enquiries, support tickets or written communication.

b. 1.2 Information collected automatically

- Device, browser and network identifiers, IP address and approximate location.
- Pages visited, actions taken, timestamps and referring URLs.
- Cookies and similar identifiers, as described in our Cookies Policy.

c. 2. How we use your information

- To deliver, operate, secure and improve the Platform and our website.
- To respond to enquiries, deliver demonstrations and provide support.
- To comply with statutory, regulatory and contractual obligations.
- To detect, investigate and prevent fraud, abuse or security incidents.
- For limited, opt-in marketing communications relating to our services.

2. Legal bases

We process personal data based on your consent, compliance with legal obligations, and our legitimate interests in operating, securing, and improving the Platform. Where applicable, processing is carried out in accordance with the Digital Personal Data Protection Act, 2023 and other applicable laws.

3. Disclosures

We may share your personal information with trusted service providers, technology partners, professional advisors, and government or regulatory authorities where required by law.

4. Retention

We retain personal information for as long as necessary to deliver the Platform, meet our legal obligations, resolve disputes and enforce our agreements.

5. Your rights

- Access, correction and erasure (where applicable).
- Withdrawal of consent for marketing communications at any time.
- Grievance redressal through our Grievance Officer (details below).

6. Grievance Officer

For any privacy-related queries or complaints, you may contact our Grievance Officer at support@fractionalchro.co.in. We will acknowledge and address complaints in accordance with applicable law, including the Digital Personal Data Protection Act, 2023.

7. Updates

We may update this Privacy Policy from time to time. Any changes will be posted on this website and, where appropriate, notified to you by email.